

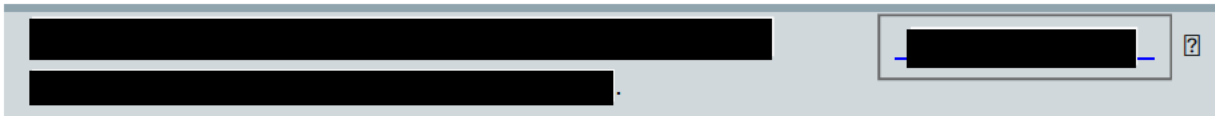
From: [PSC Public Comment](#)
To: ["Katherine Jones"](#)
Subject: RE: Case No 2025-00257 Kentucky Power
Date: Monday, October 13, 2025 8:26:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Katherine Jones [REDACTED]
Sent: Thursday, October 9, 2025 1:24 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case No 2025-00257 Kentucky Power



Full name: Katherine Jones
Residence: [REDACTED], Ashland, KY 41101

Subject: Opposition to Kentucky Power Rate Increase

Dear Kentucky Public Service Commission,

I am writing to express my strong opposition to the rate increase requested by Kentucky Power. The proposed hike is unreasonable and unfair to customers who are already struggling under the burden of exorbitant electric costs. Kentucky Power has been increasing rates for years, and it feels as though customers are being drained financially with little relief or justification.

Even while enrolled in the AMP balance plan, my bill has continued to rise to an unsustainable level. I have had to rely on LIHEAP assistance just to keep my service connected—and even that may soon not be enough. The company's so-called *HeartSaver* winter assistance program provides only \$57 off per month, which, while appreciated, is hardly adequate when compared to Columbia Gas's \$200 monthly assistance for its

consumers.

Utilities such as electricity, gas, and water are essential services—necessities, not luxuries. They should be managed responsibly and with fairness, not treated as profit-generating ventures at the expense of the very people who depend on them.

I am including copies of my recent bills to demonstrate the steep increases I've experienced over the past year. I also find it concerning that the company's website now only allows access to 13 months of billing history, whereas it previously displayed a longer record. This reduction in transparency raises serious questions about what Kentucky Power is trying to hide from its consumers.

I urge the Commission to reject this rate increase and to hold Kentucky Power accountable for its practices and pricing.

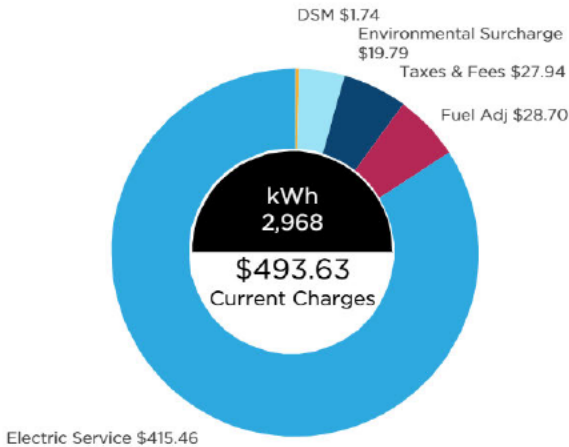
Sincerely,

Katherine Jones

KATHERINE JONES
IAN JONES
ASHLAND, KY 41101-4032

Current bill summary:

Billing from 06/10/25 - 07/10/25 (31 days)



Please tear on dotted line.

Your Average Monthly Payment (AMP) plan amount due is **\$341.00**. We will reevaluate your AMP payment in **December**. Please see the line item charges for your accumulated balance.

Usage History (kWh):



Methods of Payment

- kentuckypower.com
- PO Box 371496
Pittsburgh, PA 15250-7496
- 1-800-611-0964 (fee may apply)

Need to get in touch?

Customer Operations Center: 1-800-572-1113
Outages: kentuckypower.com/outages
or 1-800-572-1113

Turn over for important information!

Payment 07/02/25 - Thank You	-329.00
Previous Balance Due	\$.00
Accumulated AMP Balance	277.21
Total Previous Balance	\$ 277.21
Current KPCO Charges	
Tariff 015 - Residential Service 07/10/25	
Rate Billing	\$ 399.46
Fuel Adj @ 0.0096700 Per kWh	28.70
Federal Tax Credit @ 0.0006800- Per kWh	-2.02
DSM Adj @ 0.0005870 Per kWh	1.74
Residential Energy Assistance @ \$0.40	.40
Purchased Power Adj \$0.0022600/kWh	6.71
Securitized Surcharge Rider 2.5088500%	10.91
Environmental Adj 4.5491000%	19.79
School Tax	13.97
City's Franchise Fee	13.97
Current Electric Charges	\$ 493.63
Average Monthly Payment (AMP) Amount Due	\$ 341.00
Total Account Balance	\$ 770.84
Total Balance Due	\$ 341.00
The Amount Will Be Deducted From Your Bank Account On August 1, 2025.	

Previous	Type	Current	Type	Metered	Usage
91693	Actual	94661	Actual	2968	2,968 kWh
Service Period 06/09 - 07/10				Multiplier 1	
Next scheduled read date should be between Aug 7 and Aug 12.					

Notes from KPCO:

The amount due will be automatically deducted from your bank account on **August 01, 2025** because you are enrolled in our checkless payment plan.

Thank you for being a paperless customer! Sign up for billing and outage alerts to stay informed. You can manage your account by logging in at kentuckypower.com.

Good news! The Securitized Surcharge Rider is a new line item on your bill that consolidates existing costs with a reduced rate. Securitization lowers financing costs for us, and we are passing those savings to you. Learn more at KentuckyPower.com.

Kentucky Power provides online access to customer rate schedules at <https://kentuckypower.com/account/bills/rates/>. You can access a copy of your rates by clicking the "Kentucky Tariffs" link at that website. You can also view rates at our office, or request that a copy be sent to you via U.S. Postal Service or via email by calling customer service at 1-800-572-1113.

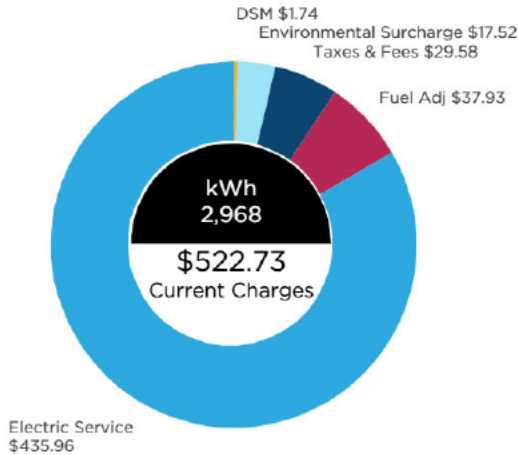
Due date does not apply to previous balance due.

Enjoy the benefits of constant connection. Download our mobile app today, at Google Play and iTunes stores.

IAN JONES
ASHLAND, KY 41101-4032

Current bill summary:

Billing from 07/11/25 - 08/08/25 (29 days)



We will reevaluate your AMP payment in **December**. Please see the line item charges for your accumulated balance.

Usage History (kWh):



Methods of Payment

- kentuckypower.com
- PO Box 371496
Pittsburgh, PA 15250-7496
- 1-800-611-0964 (fee may apply)

Need to get in touch?

Customer Operations Center: 1-800-572-1113
Outages: kentuckypower.com/outages
or 1-800-572-1113

Previous Charges		
Total Amount Due At Last Billing	\$	341.00
Payment 08/01/25 - Thank You		-341.00
Summer Cooling Voucher		-250.00
Previous Balance Due	\$	-250.00
Accumulated AMP Balance		429.84
Total Previous Balance	\$	179.84
Current KPCO Charges		
Tariff 015 - Residential Service 08/08/25		
Rate Billing	\$	399.46
Fuel Adj @ 0.0127800 Per kWh		37.93
Federal Tax Credit @ 0.0006800- Per kWh		-2.02
DSM Adj @ 0.0005870 Per kWh		1.74
Residential Energy Assistance @ \$0.40		.40
Purchased Power Adj \$0.0022600/kWh		6.71
Securitized Surcharge Rider 7.0704000%		31.41
Environmental Adj 3.9450000%		17.52
School Tax		14.79
City's Franchise Fee		14.79
Current Electric Charges	\$	522.73
Average Monthly Payment (AMP) Amount Due	\$	352.00
Total Account Balance	\$	702.57
Total Balance Due	\$	102.00
The Amount Will Be Deducted From Your Bank Account On		

Average (Avg.) monthly usage: 1,933 kWh

Meter Read Details:

Meter [REDACTED]					
Previous	Type	Current	Type	Metered	Usage
94661	Actual	97629	Actual	2968	2,968 kWh
Service Period 07/10 - 08/08				Multiplier 1	
Next scheduled read date should be between Sep 8 and Sep 11.					

Notes from KPCO:

The amount due will be automatically deducted from your bank account on **September 02, 2025** because you are enrolled in our checkless payment plan.

Thank you for being a paperless customer! Sign up for billing and outage alerts to stay informed. You can manage your account by logging in at kentuckypower.com.

Kentucky Power provides online access to customer rate schedules at <https://kentuckypower.com/account/bills/rates/>. You can access a copy of your rates by clicking the "Kentucky Tariffs" link at that website. You can also view rates at our office, or request that a copy be sent to you via U.S. Postal Service or via email by calling customer service at 1-800-572-1113.

Due date does not apply to previous balance due.

Register for online services at www.KentuckyPower.com. Registration is **free and easy** and gives you the convenience of 24-hour access to your account. You can sign up for paperless billing, view your bill, check your usage, update your contact information, and much more.

Make your life easier. You can write one check for multiple electric accounts!

Enjoy the benefits of constant connection. Download our mobile app today, at Google Play and iTunes stores.

SERVICE ADDRESS: KATHERINE JONES, IAN JONES, [REDACTED] ASHLAND, KY 41101-4032
7081

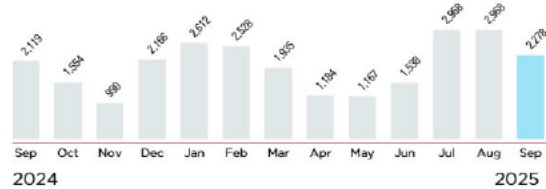
CY 08

KATHERINE JONES
IAN JONES
[REDACTED]
ASHLAND, KY 41101-4032

Notes from KPCO:

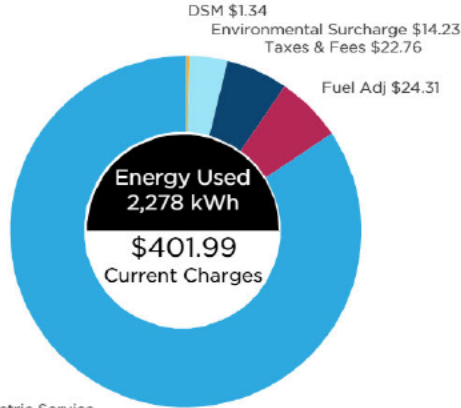
Your Average Monthly Payment (AMP) plan amount due is **\$358.00**. We will reevaluate your AMP payment in **December**. Please see the line item charges for your accumulated balance.

Usage History (kWh):



Current bill summary:

Billing from 08/09/25 - 09/09/25 (32 days)



Methods of Payment

- kentuckypower.com
- PO Box 371496
Pittsburgh, PA 15250-7496
- 1-800-611-0964 (fee may apply)

Need to get in touch?

Customer Operations Center: 1-800-572-1113
Outages: kentuckypower.com/outages
or 1-800-572-1113

Service Address:
KATHERINE JONES
IAN JONES
[REDACTED]
ASHLAND, KY 41101-4032
[REDACTED]

Line Item Charges:

Previous Charges	
Total Amount Due At Last Billing	\$ 102.00
Payment 09/02/25 - Thank You	-102.00
Previous Balance Due	\$.00
Accumulated AMP Balance	600.57
Total Previous Balance	\$ 600.57
Current KPCO Charges	
Tariff 015 - Residential Service 09/09/25	
Rate Billing	\$ 311.25
Fuel Adj @ 0.0106700 Per kWh	24.31
Federal Tax Credit @ 0.0006800- Per kWh	-1.55
DSM Adj @ 0.0005870 Per kWh	1.34
Residential Energy Assistance @ \$0.40	.40
Purchased Power Adj \$0.0022600/kWh	5.15
Securitized Surcharge Rider 7.0704000%	24.10

Usage Details:

Values reflect changes between current month and previous month.

Usage:
↓ 690 kWh

Avg. Daily Cost:
↓ \$5.47

Avg. Temperature:
↓ 5 °F

2119
2588
2278

1928
1935
1758

73°F
76°F
77°F

Sep24 Aug25 Sep25

Sep24 Aug25 Sep25

Sep24 Aug25 Sep25

Total usage for the past 12 months: 23,729 kWh
Average (Avg.) monthly usage: 1,977 kWh

Meter Read Details:

Meter	Type	Current	Type	Metered	Usage
97629	Actual	99907	Actual	2278	2,278 kWh
Service Period 08/08 - 09/09				Multiplier 1	
Next scheduled read date should be between Oct 7 and Oct 10.					

Notes from KPCO:

The amount due will be automatically deducted from your bank account on **October 01, 2025** because you are enrolled in our checkless payment plan.

Thank you for being a paperless customer! Sign up for billing and outage alerts to stay informed. You can manage your account by logging in at kentuckypower.com.

On August 29, 2025, Kentucky Power filed an application for a rate adjustment to the Public Service Commission of Kentucky in Case No. 2025-00257. For more information, please visit www.kentuckypower.com.

Kentucky Power provides online access to customer rate schedules at <https://kentuckypower.com/account/bills/rates/>. You can access a copy of your rates by clicking the "Kentucky Tariffs" link at

Environmental Adj 4.1751000%	14.23
School Tax	11.38
City's Franchise Fee	11.38
Current Electric Charges	\$ 401.99
Average Monthly Payment (AMP) Amount Due	\$ 358.00
Total Account Balance	\$ 1,002.56
Total Balance Due	\$ 358.00
The Amount Will Be Deducted From Your Bank Account On October 1, 2025.	

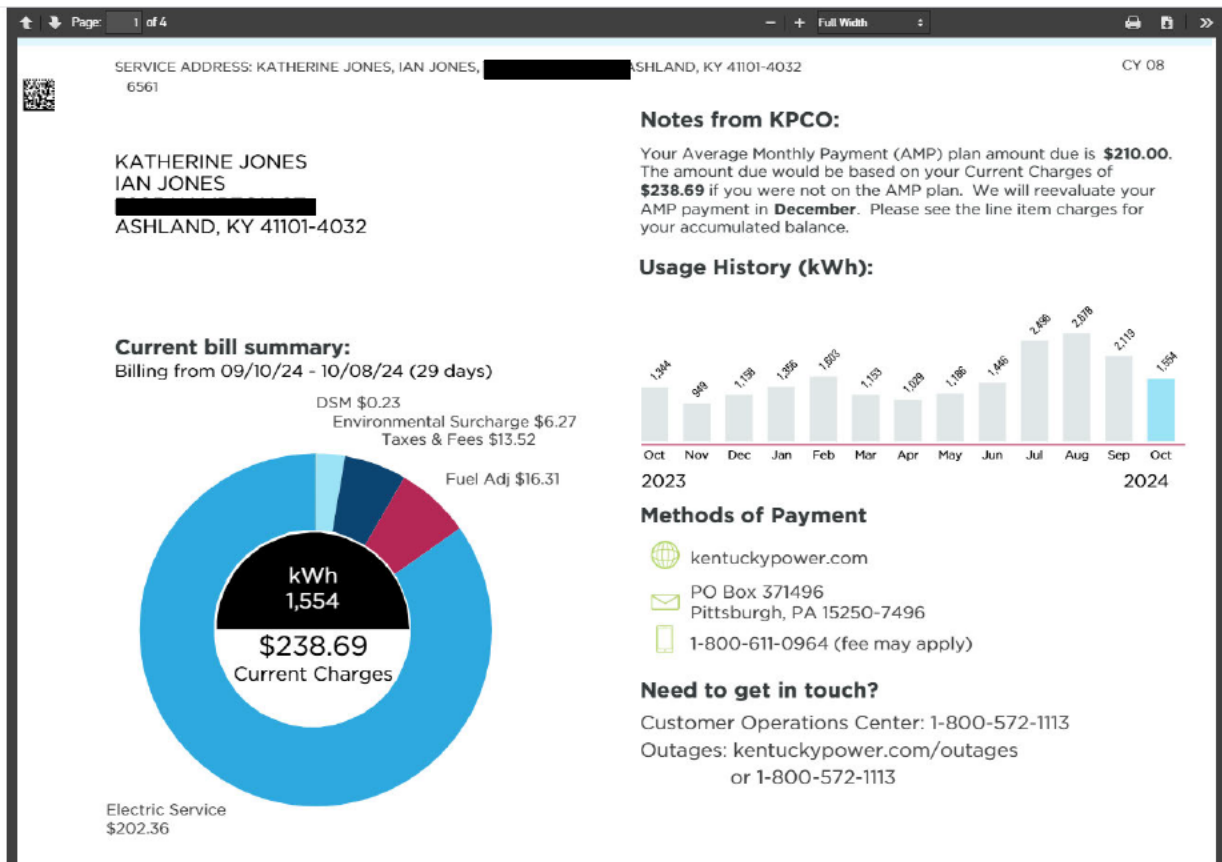
that website. You can also view rates at our office, or request that a copy be sent to you via U.S. Postal Service or via email by calling customer service at 1-800-572-1113.

Due date does not apply to previous balance due.

To avoid unnecessary delays in crediting your electric payment, please **do not paper clip or staple your check to the bill payment stub.**

Enjoy the benefits of constant connection. Download our mobile app today, at Google Play and iTunes stores.

LAST YEAR!!





Service Address:

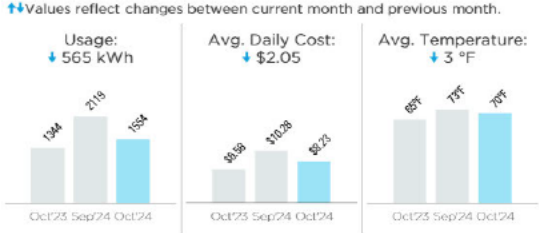
KATHERINE JONES
IAN JONES
ASHLAND, KY 41101-4032

Line Item Charges:

Previous Charges		
Total Amount Due At Last Billing	\$	377.00
Payment 09/10/24 - Thank You		-171.00
Payment 10/01/24 - Thank You		-206.00
Previous Balance Due	\$.00
Accumulated AMP Balance		347.68
Total Previous Balance	\$	347.68
Current KPCO Charges		
Tariff 015 - Residential Service 10/08/24		
Rate Billing	\$	195.35
Federal Tax Credit @ 0.0006200- Per kWh		-.96
Fuel Adj @ 0.0104938 Per kWh		16.31
DSM Adj @ 0.0001490 Per kWh		.23
Residential Energy Assistance @ \$0.40		.40
Purchased Power Adj \$0.0048738/kWh		7.57

Environmental Adj 2.8636000%		6.27
School Tax		6.76
City's Franchise Fee		6.76
Current Electric Charges	\$	238.69
Average Monthly Payment (AMP) Amount Due	\$	210.00
Total Account Balance	\$	586.37
Total Balance Due	\$	210.00
The Amount Will Be Deducted From Your Bank Account On October 30, 2024.		

Usage Details:



Total usage for the past 12 months: 18,517 kWh
Average (Avg.) monthly usage: 1,543 kWh

Meter Read Details:

Meter					
Previous	Type	Current	Type	Metered	Usage
76019	Actual	77573	Actual	1554	1,554 kWh
Service Period 09/09 - 10/08				Multiplier 1	
Next scheduled read date should be between Nov 5 and Nov 8.					

Notes from KPCO:

The amount due will be automatically deducted from your bank account on **October 30, 2024** because you are enrolled in our checkless payment plan.

Thank you for being a paperless customer! Sign up for billing and outage alerts to stay informed. You can manage your account by logging in at kentuckypower.com.

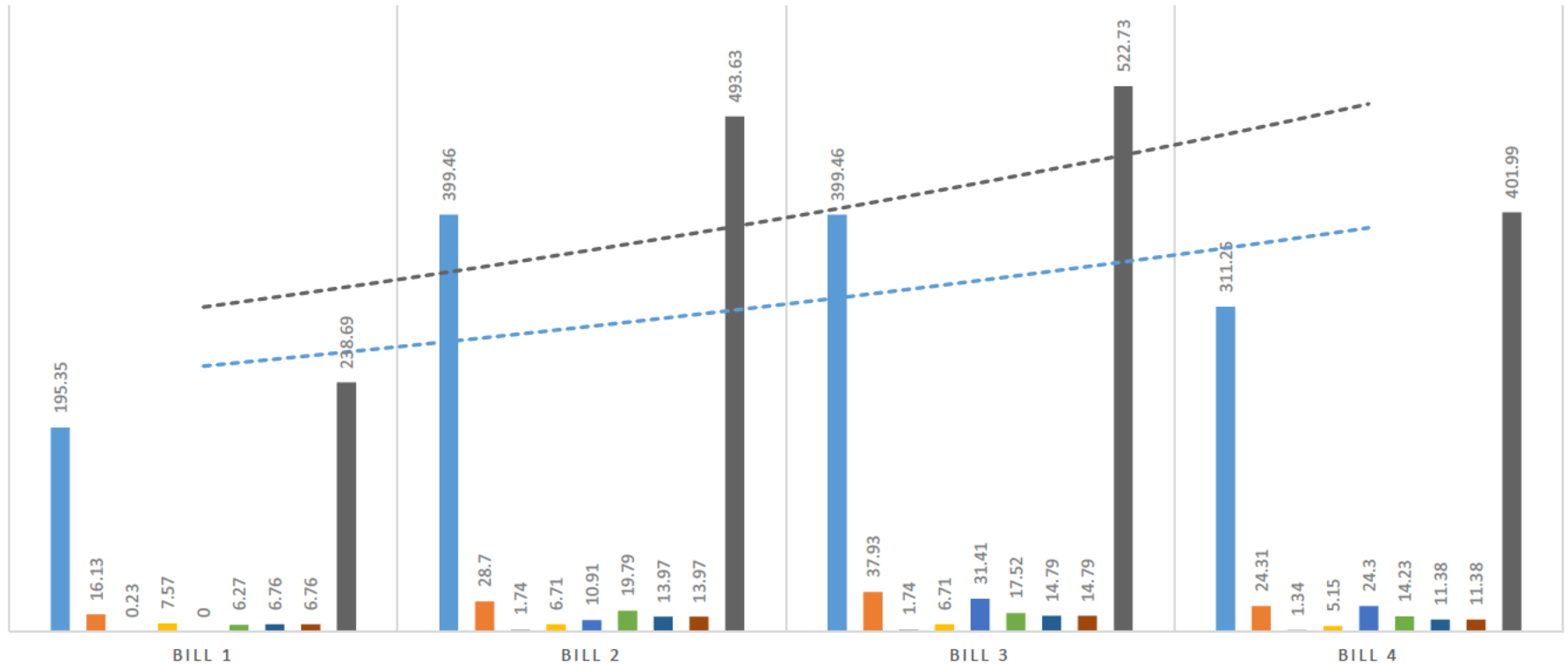
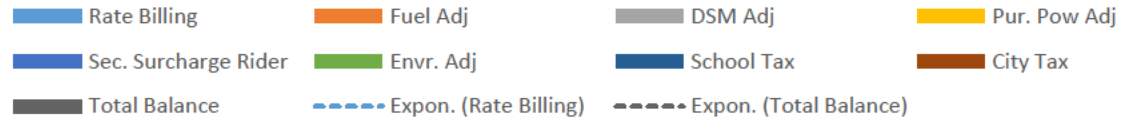
Kentucky Power provides online access to customer rate schedules at <https://kentuckypower.com/account/bills/rates/>. You can access a copy of your rates by clicking the "Kentucky Tariffs" link at that website. You can also view rates at our office, or request that a copy be sent to you via U.S. Postal Service or via email by calling customer service at 1-800-572-1113.

Due date does not apply to previous balance due.

Enjoy the benefits of constant connection. Download our mobile app today, at Google Play and iTunes stores.

Status	Date	Amount	Info
Processed	10/01/2025	\$358.00	Details
Processed	09/02/2025	\$102.00	Details
Processed	08/01/2025	\$341.00	Details
Processed	08/01/2025	\$250.00	Details
Processed	07/02/2025	\$329.00	Details
Processed	06/02/2025	\$94.00	Details
Processed	05/05/2025	\$234.00	Details
Processed	05/01/2025	\$271.00	Details
Processed	04/09/2025	\$58.00	Details
Processed	04/02/2025	\$266.00	Details
Processed	03/11/2025	\$58.00	Details
Processed	03/04/2025	\$253.00	Details
Processed	02/10/2025	\$58.00	Details
Processed	02/03/2025	\$242.00	Details
Processed	01/10/2025	\$58.00	Details
Processed	12/31/2024	\$184.00	Details
Processed	11/25/2024	\$250.00	Details
Processed	10/30/2024	\$210.00	Details
Processed	10/01/2024	\$206.00	Details
Processed	09/10/2024	\$171.00	Details

KY POWER RATE BILL INCREASE



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